



WELCOME

MANAGEMENT QUIZ

BQ-SET – 7 [BOARD QUESTIONS]

Question

Which of the following is constituent of Total Quality Management ?

Marks

1

::: Options :::


1. Orderliness and Punctuality

2. Quality of Inventory

3. TPM

4. None of the above

| | |
|---|--|
| Question | Following is not the definition of Quality |
| Marks | 1 |
| Options | |
| 1. <input checked="" type="radio"/> Fitness for purpose | 2. <input type="radio"/> It signifies degree of excellence |
| 3. <input type="radio"/> Conformance to requirements | 4. <input type="radio"/> experience of people |



| | |
|-----------------|---|
| Question | 5"S" methodology for organizing & minimizing items within a workplace in order to operate more _____. |
| Marks | 1 |

::: Options :::

| | |
|--|--------------------------------------|
| 1. <input type="radio"/> Effectively | 2. <input type="radio"/> Efficiently |
| 3. <input checked="" type="radio"/> Satisfactorily | 4. <input type="radio"/> Regularly |

| | |
|-------------------------------|---|
| Question | Defect rate in 3 sigma level is |
| Marks | 2 |
| Options | |
| 1. <input type="radio"/> 6210 | 2. <input checked="" type="radio"/> 66807 |
| 3. <input type="radio"/> 405 | 4. <input type="radio"/> 233 |

| | |
|-----------------|-------------------------------|
| Question | Six Sigma implies that ____ . |
| Marks | 1 |

Options

1. A statistical method

2. A trouble shooting method

3. Teams are effective

4. 3.4 defects per million output

Question

_____ is define as tool for controlling the quality of the product & services to ultimately gain the customer satisfaction

Marks

1

::: Options :::

1. Quality control

2. Quality circle

3. QMS

4. None of above

| | |
|---|---|
| Question | I want the products of my company to achieve perfect quality, which tool will I apply to check this |
| Marks | 2 |
| !!! Options !!! | |
| 1. <input checked="" type="radio"/> six sigma | 2. <input type="radio"/> ABC analysys |
| 3. <input type="radio"/> MRP | 4. <input type="radio"/> EOQ |

| | |
|---|---|
| Question | . What is the full form of ISO? |
| Marks | 2 |
| ::: Options ::: | |
| 1. <input type="radio"/> a. Indian Organisation for Standardisation | 2. <input checked="" type="radio"/> b. International Organisation for Standardisation |
| 3. <input type="radio"/> c. Internatinal Standardisation Organisation | 4. <input type="radio"/> d. none of the above |

Question

Work environment clause of ISO 9001:2000 _____

Marks

1

::: Options :::

1. Covers education, training, skill and experience of personnel involved in work. Gives guideline about their development to maintain quality work.

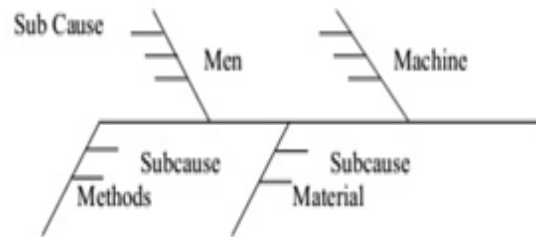
2. the organization should identify work environment that ensures conformity of service

3. the organization must plan and develop the process that are required for product realization

4. All of the above

Question

Identify the diagram, which is an investigative tool of quality control to rearrange possible causes of the problem?



Marks

2

::: Options :::

1. Ishikawa diagram

2. Control chart

3. Pareto analysis

4. Check list

| | |
|---|---|
| Question | In PDCA , Act consists of which of the following? |
| Marks | 1 |
| !!! Options !!! | |
| 1. <input type="checkbox"/> ensure continuous improvement | 2. <input type="checkbox"/> analyse result |
| 3. <input type="checkbox"/> plan Policies | 4. <input type="checkbox"/> train employees |



Question

The objective of TQM is

Marks

1

Options

1. To improve profitability

2. To improve process

3. To guide management

4. None



Question

A fundamental attribute of TQM is

Marks

1

::: Options :::

1. Drawing control chart

2. Having team meetings

3. Direct involment of Top management

4. Meeting ISO 9000 audit



Question

A well organized working place results more efficient and more productive operation : is the principle of _____.

Marks

1


::: Options :::

1. Kaizen


2. 5 S

3. TQM

4. Six sigma



| | |
|--|---|
| Question | Benchmarking determines |
| Marks | 1 |
| Options | |
| 1. <input type="checkbox"/> Customer requirement | 2. <input type="checkbox"/> Process capability |
| 3. <input checked="" type="checkbox"/> Standards | 4. <input type="checkbox"/> Getting ISO 9000 audit done |



| | |
|---|--|
| Question | ERP vendor is |
| Marks | 2 |
| ::: Options ::: | |
| 1. <input type="checkbox"/> SAP | 2. <input type="checkbox"/> ORACLE |
| 3. <input type="checkbox"/> PEOPLE SOFT | 4. <input checked="" type="checkbox"/> All |



Question

Defect rate in 3 sigma level is

Marks

2

!!! Options !!!

1. 6210

2. 66807

3. 405

4. 233

Question

The participation of all the members in an organizing, aiming at long term success through customer satisfaction for the benefits to all members & to the society is known as

Marks

1

::: Options :::

1. quality control

2. quality assurance

3. total quality management

4. quality team.

Question

Six Sigma methodology defines three core steps.

Marks

1

::: Options :::

1. analyze, improve, control

2. analyze, design, verify

3. define, measure, analyze

4. define, measure, control

Question

If the company has a goal to accept only .0003% defect , which is the most important modern technigque it should adopt.

Marks

1

::: Options :::

1. ERP

2. SAP

3. BAAN

4. 6 Sigma

Question

Vat started in Maharashtra from

Marks

2

::: Options :::

1. 2003

2. 2004

3. 2005

4. 2006

The system of **Value Added Tax (VAT)** has been implemented, in the State of **Maharashtra**, w.e.f. 1st April, 2005. As per the provisions of MVAT, a dealer is liable to pay tax on the basis of turnover of sales within the State. The term dealer has been defined u/s. 2(8) of the Act.

Question

The parts per million defects are accepted in 6 sigma is

Marks

1

::: Options :::

1. 1.4

2. 2.4

3. 3.4

4. 4.4

Question

Following is not the definition of Quality

Marks

1

::: Options :::

1. Fitness for purpose

2. It signifies degree of excellence

3. Conformance to requirements

4. experience of people

Question

The ISO 9000:2000 standards consist of three documents of which ISO 9001 pertains to:

Marks

2

::: Options :::

1. Fundamentals

2. Requirements

3. Vocabulary

4. Guidance for Performance Improvement

Question

Which of the following is constituent of Total Quality Management ?

Marks

1

::: Options :::

1. Orderliness and Punctuality

2. Quality of Inventory

3. TPM

4. None of the above

Question

A fundamental attribute of TQM is

Marks

1

::: Options :::

1. Drawing control chart

2. Having team meetings

3. Direct involment of Top management

4. Meeting ISO 9000 audit

Question

Quality management is not focusing on

Marks

1

::: Options :::

1. Money

2. Quality

3. Improvements

4. Productivity

Question

The parts per million defects are accepted in 6 sigma is

Marks

1

::: Options :::

1. 1.4

2. 2.4

3. 3.4

4. 4.4



☒ Thank You